



# International Operations Internship - Indie Campers

2023/2024

We are looking for university students who are seeking genuine work experience, vocational placements or internships located in Europe!

As an Indie Campers Operations Intern, you'll be representing our brand in person, providing our guests a world-class customer service when they start and finish the road trips of a lifetime. Do you enjoy challenges, meeting new people, and fast-paced environments? If so, this position might be your next step!

## What we offer:

- All internships are paid, the amount being dependent on location, country, and region (*accommodation not included*).
- Being part of a young, fast-growing and innovative company where you make a difference.
- Continuous training and coaching to develop relevant skills to your growth: namely guest relations, customer service, problem-solving, communication, team spirit, organization, time management, work under pressure, fleet, supplies, and logistics handling.
- International career development opportunities in Field Operations around Europe, or possible transitioning to an HQ role in Lisbon, after the internship.

## Who you are:

- You are a student in Hospitality, Tourism, International Studies, Business Administration, or a related field looking for an internship (*mandatory to be enrolled in a university*).
- You are fluent in English, have a work permit and a valid driver's license (*mandatory*).
- You are available for a full-time (40 hours) or for a part-time (20 hours or more) internship.
- You like international environments and meeting new cultures.
- You have a natural talent for connecting with people and have a strong customer service orientation.
- You are a problem solver who thrives on creating solutions and is not afraid to get your hands dirty.
- You want a dynamic internship where you can put in practice the theoretical knowledge of your degree.

## What you'll do:

### **Client relationship management**

Greet our customers, handle incoming reservations, register guests, process payments, explain the vehicle & functionalities, as well as terms & conditions, taking care of campervan check-ins and check-outs.

### **Stock management**

Monitor stock, register consumption and identify needs.

### **Quality Control**

Maintain our campervans in top condition, verify and prepare them, identify possible maintenance or repairing needs.

### **Operations handling**

Align the reservations with the available campervans, coordinate vehicle return from vendors or additional parkings.

## Internship options:

Minimum of 3 months and up to 12 months internship between January and December (flexible according to students' availability).

Send your CV to [internships@indiecampers.com](mailto:internships@indiecampers.com)

or apply directly through our website

<https://indiecampers.com/careers> - International Ops Internship - Europewide

